

Business Plans Progress Reports

Improvement Priority <i>What it is and why you're focussing on it</i>	'Must do' actions	Progress
Developing Integrated Commissioning <i>In line with the wider Organisational Design workstream of the STP, we will undertake a review of our existing integrated commissioning governance arrangements in order that they are flexible and an enabler to achieving change and system transformation. In doing so we will seek to simplify, streamline and collaborate to achieve reduced operating costs.</i>	<p>Governance- A review of Integrated Commissioning Governance arrangements to determine overall effectiveness and to make recommendations to eliminate duplication and streamline decision-making.</p> <p>Finance- To review the effectiveness of the Integrated Fund and to make recommendations as to future direction and scope including hosting arrangements, management and potential to extend.</p> <p>Staffing- To review the current staffing arrangements and evaluate whether there are further opportunities to integrate in order to remove duplication and ensure there are the right capabilities and capacity to deliver change.</p> <p>Strategic Commissioning and Placed Based Commissioning- To work with the emerging Strategic Commissioning Function to develop an operating model that supports a Devon Wide Strategic Commissioning Function and Local Care Partnerships.</p>	<p>A 'Strategy on a Page' that sets out the design criteria for the future Integrated Care System has been developed and agreed across the Sustainability and Transformation Plan (STP).</p> <p>NHS England confirmed the approval of the merger of the two CCGs. This is an important step in our journey to create a single strategic commissioner for Devon as part of our ambition to better integrate health and care services to benefit our local communities</p> <p>Work has now commenced to design the future commissioning function at Sustainability and Transformation Plan (STP) level and place.</p>
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Wellbeing & Prevention <i>Commissioning for Wellbeing and Intervention has three priority areas: Thrive Plymouth, Health & Wellbeing Hubs and Making Every Adult Matter. These are existing priorities from the Wellbeing strategy and actions over 2018-19 will be a continuation of the delivery of these priorities</i>	<p>Thrive Plymouth – Continuing to work closely with Public Health, Thrive Plymouth will continue on its 10 year programme to build on our population prevention agenda.</p> <p>Health and Wellbeing hubs – Aligning to the common framework and principles of the STP, it is our intention to commission a network of Wellbeing Hubs across the footprint. These Hubs will enable and support people in the local community to tackle the underlying social issues that they face, and make life choices that will improve their health and wellbeing. By March 2019 we will have launched 5 hubs. Phase 2 to be complete by March 2020. To support the Hubs and continue our drive towards good information and advice being available to the citizens of Plymouth a refreshed online service directory and website will be launched in April 2019.</p> <p>Making Every Adult Matter(MEAM) - We will adopt the MEAM vision of ensuring that people experiencing multiple needs are supported by effective coordinated services and empowered to tackle their problems, reach their full potential and contribute to their communities. To achieve this we are launching a new Integrated Substance Misuse, Homelessness and Offender System aligning with Mental Health services in April 2019. This service will be delivered by an Alliance which is an innovative contractual environment where suppliers and Commissioners share responsibility for achieving outcomes and are mutually supportive, making decisions based on the best outcome for the service user.</p>	<p>1st HWB Hub launched March 23rd at Jan Cutting Healthy Living Centre with Simon Stephens opening the first site during his visit. Four Greens and the Mannamead centre open by the end of 2018. The opening of these three sites has allowed the following functions to be delivered in our most deprived communities:</p> <ul style="list-style-type: none"> - Social prescribing service providing access to: <ul style="list-style-type: none"> o Housing, legal benefits, debt support, care o advocacy o Counselling, befriending and other support groups o Employment and volunteering o Education, training, learning and digital inclusion o Healthy Lifestyles and health promotion o Social and peer support activities o Arts, crafts and therapeutic activities - Benefits and welfare advice - Getting back into work support and IT training - Physical activity sessions - Social activities - Volunteering opportunities - Family and baby sessions - Meet and greet

		<ul style="list-style-type: none"> - Podiatry - Active for All - Better Futures - Long-term Condition Support - Sensory Solutions <p>Cumberland and Stirling Health centres will open by the end of March 2019 and a further six Hubs will be launched in 19/20.</p> <p>A range of contracts and services are being redesigned to be delivered from the Wellbeing Hubs. By November 2019, we will have re-procured services that will provide support to people with mental ill-health and long-term conditions both directly in the hubs and in the surrounding communities. Additionally, this will be enhanced by social prescribing, advice and information and a 'virtual hub' to provide a range of interventions that support people as a whole person across the city.</p> <p>Pre-procurement work has been undertaken with the current providers and wider partners to establish an integrated and strategic system response. We are already seeing increased collaboration between current providers by collocating to provide complimentary services. This is improving people's experience of services and their outcomes and ultimately diverting people from our primary and urgent care systems.</p> <p>By April 2019 our new Plymouth Online Directory will go live which will form the basis of our virtual hub offer and replace our existing information offer. The new platform will focus on a more localised offer, signposting customers to local resources in the first instance. It will enable the hubs and other organisations to provide consistent information to citizens of Plymouth regardless of where they may access services whilst giving them greater control on how their information, advice and guidance needs are met.</p> <p>Procurement for Complex Lives Alliance is underway encompassing 26 services, including mental health, drug and alcohol, supported housing, offender projects and mainstream mental health</p>
<p>Transformed & Sustainable Primary Care</p> <p><i>Working closely with the Western Primary Care Partnership, we will systematically deliver a Primary Care Improvement Plan to deliver such services as social prescribing, investing in primary care and extending access for the population. The delivery of this hinges on three priority areas: delegated commissioning of Primary Care, development of an Integrated Primary Care system and the launch of the Integrated Pharmacy Service.</i></p> <p>System Lead: Nicola Jones</p>	<p>Delegated Commissioning of Primary Care – It is proposed that commissioning of Primary Care will be delegated to Local Clinical Commissioning footprints within the next two years. Consultation on joint commissioning has already commenced and it proposed that further consultation around delegated commissioning will take place in early 2019 ahead of an April 2019 launch.</p> <p>Integrated Primary Care System – As a system, we will design and implement a sustainable system based on the Primary Care Home model. Delivery will be based on pooling the knowledge, care and resources of primary care, community and mental health services, social care, pharmacists and voluntary, community and social enterprise sector partners, to manage the population health of their community. Increasingly specialist services, delivered in hospital settings, will be delivered as part of the system wherever there is a population benefit of doing so. It is proposed that the design of the Integrated Primary Care System will be signed off by the end March</p>	<p>Joint commissioning of General Practice was established with effect from 1st August 2018. The other primary care providers currently have to be commissioned by NHSE. Note that the intention is that from 1st Jan 2019 the whole of Devon will move to a 'delegated light' position (in place in the South Devon & Torbay area), giving local commissioners as much influence as is possible without progressing to formal delegated responsibilities which we expect to apply for and might take effect from 1st April 2019</p> <p>Improved Access went live on 1st October 2018. This delivers evening and weekend access to GPs for all patients across the Western locality. With the national deadline being brought forward by six months, the two providers are continuing to build on the day one location and service offer of Beacon Medical and Devon Doctors extending their hours and rota'd staff whilst working closely to share key information, moving it to a scaled up GP-led model over the course of the next</p>

	<p>2019</p> <p>Integrated Pharmacy Service - As a priority, we will work with partners and providers to develop an integrated pharmacy service for Western spanning the whole system through acute, community, care homes and primary care. This will ensure system prioritisation of workforce improving recruitment, retention and efficiency and effectiveness of the workforce through the development of the right service model able to deliver the right outcomes for people, populations, the workforce and the system. It is proposed that the initial integration of functions will commence in early 2019 with design work taking place in 2018.</p>	<p>twelve months. Plans for full procurement process for services beyond April 2020 are underway.</p> <p>Working closely with the developing Strategic Commissioner to tie in with plans regionally such as telephone triage and use of prescribing and acute hub. Work is underway to design a sustainable system based on the Primary Care Home model including: care for people in care homes, extended primary care team and extended access</p> <p>International GP Recruitment Programme is progressing at pace with International GP Fairs taking place in early July and September. Further round of International Recruitment programme due to take place alongside other workplace initiatives to support the sector.</p> <p>Early visiting scheme being piloted for care homes with primary care and community crisis response team undertaking a test of change.</p> <p>Plans are underway to develop the Primary Care Home model and developing wider multi-professional Enhanced Primary Care teams. Other key programmes include to the launch of the online e-consult function, development of the Practice Nurse Strategy and the developing Repeat Prescribing Hub.</p> <p>Consultation around the delegation of Primary Care Commissioning to a local level has been initiated and a number of events have been held with local providers in this regard. Further events are scheduled for coming weeks.</p> <p>Initial engagement has taken place around the development of the Integrated Pharmacy Service. Plans were put on hold to allow UHP to work on implementing Care Quality Commission's (CQC) recommendations around Pharmacy. Plans to be reconsidered once performance improvement is realised.</p>
<p>Improvement Priority</p> <p><i>What it is and why you're focussing on it</i></p>	<p>'Must do' actions</p>	<p>Progress</p>
<p>Integrated Children's Young People and Families Services</p> <p><i>The Plymouth ambition is to commission Integrated Children, Young People and Families services that provide the best start to life. Children, young people and families will be supported to stay healthy, achieve and aspire. Our children, young people and families will be able to access what they need at the right time and in the right place, provided by three system offers: Universal (advice, information and services which meet the needs of the majority of the CYP population), Early Help and Targeted (help and support which identifies need early and prevents escalation; and Enhanced/Specialised Support (statutory assessment and risk</i></p>	<p>Universal Offer – Focus will be on the continued development of services available to everybody looking at enhancing the information and advice offer, providing core support to schools, raising awareness around key issues such as child sexual abuse and aligning and developing pre-existing pathways such as Maternity services</p> <p>Early Help & Targeted – Building on the development of the Early Help Assessment Tool and the creation of the Early Help Gateway, development of this offer will focus on: creation of a Single Point of Access, development of Family Hubs through the redesign of children's centres and enhancing emotional health and wellbeing provision including an offer to schools</p> <p>Enhanced & Specialised – The service priority for this offer will be to bolster the support to statutory functions, including the development of a parental support function, increased crisis response for children and young people in and on the edge</p>	<p>A new ten year contract to provide community health, wellbeing and SEND support services (health visiting, school nursing, Child and Adolescent Mental Health Services, speech and language, designated doctors and nurses) has been awarded. This was designed to continue the journey of integration of children's services, building on operational work to create a single "Access" to services across Livewell SW, UHP and Plymouth City Council's SEND services.</p> <p>A new Early Help and Targeted Support offer for the city is being designed, following consultation with professionals, families and children. A business case is due at Cabinet in early summer to set out an integrated 0-19 model of delivery, utilising the children's centres and other family support services to create Family Hubs and Targeted Support for more complex needs. This work will closely align with system partners working with families, for example the Voluntary and Community Sector and schools. It will also align with the Wellbeing Hubs to ensure</p>

<p>support)</p>	<p>of care, work to support the sufficiency of 'in area' placements and implementation of the Regional Adoption Agency</p>	<p>a joined up offer.</p> <p>The emotional health and wellbeing in schools contracts are due to expire in August 2019, and consideration is currently being given to the future requirements and funding for the service.</p> <p>A 14-25 commissioning plan is being developed to ensure that services are in place for young people with additional needs, to prepare them for adulthood.</p> <p>A support offer for mothers who have experienced recurrent care proceedings has been procured, and contracted to a local charitable provider. This will provide an intensive programme, enabling women to "Pause", reflect on their own needs and make positive changes for the future. This is supported by a Social Investor and a grant from the Life Chances Fund to contribute towards payments for outcomes achieved.</p> <p>As part of a drive to avoid children and young people being sent out of area, a block contract for local residential children's home placements has been in place for nine months; the city now has ten beds commissioned across six homes, with five further contracted beds within twenty miles of Plymouth. There are a further five beds in-city outside the contract which are also used as often as possible for Plymouth children and young people.</p> <p>The Regional Adoption agency, hosted by Devon County Council, went live on 1st October 2018.</p>
<p>Integrated Care Partnership(ICP)</p> <p><i>In response to the compelling case for change and in order to ensure joined up whole person care, we will commission an ICP for adults and older people. The ICP will bring together Core Community Health, Adult Social Care, Acute, Local Mental Health Services and potentially certain Primary Care Services</i></p>	<p>Creation of the ICP - It is proposed that the scope of creating the ICP will include the integration of services, alignment of systems and processes, creation of one workforce and one culture. Commissioners recognise that the journey to develop a high functioning ICP will take a period of several years. Therefore, in order to form and crucially develop the ICP we will actively work with providers to develop a comprehensive implementation programme based around four high level stages</p> <p>End of Life Coordination Services - through a Lead Provider arrangement. The aims of the service are to coordinate end of life care for patients registered with GP's in the Western locality and ensure that care provided to people at the end of life at home or in care homes in the western locality is commensurate with their need and equitably distributed. It is proposed that will be commissioned through a lead provider arrangement and work to develop this will take place through 2018/19.</p> <p>Home First Philosophy - Embedding and accelerating the Home First Philosophy through the full implementation of Discharge to Assess Pathway 1 to deliver 'assessment' and 'rehab/reablement care plan' at home within 2 hours of discharge with same day access to reablement or domiciliary care 7 days per week</p> <p>Reduce Bed Based Intermediate Care - Reducing the reliance on bed based intermediate care through implementing the Discharge to Assess Pathway 2 provision to deliver 'assessment' and 'rehab/reablement care plan' within 48 hours of admission to care home. Undertake professional reviews of goal achievement and optimise step down and length of stay for patients. This will lead to a reduction in DTA2 care home beds; Local Care Centre beds converted to DTA2 pathway beds and reduced average length of stay to 14 days.</p>	<p>Plymouth's Strategic Commissioning Intentions were agreed in June 2018 signalling the system's intention to integrate care which would be based on the following themes, some of which are already picked up in this plan:</p> <ul style="list-style-type: none"> • Wellbeing & Prevention • Transformed & Sustainable Primary Care • Integrated Care Services • Integrated Responsive Mental Health services • Enhanced Care and Support • System Enablers. <p>This has led to an initial focus around integrating community and complex adult's services with Primary Care alongside elements of local mental health services to create a Neighbourhood Based Service Delivery Model. Commissioners are working to finalise this proposal before commencing an intensive period of co-design with the system, providers, patients and the general public.</p> <p>An Integrated Care Model (ICM) Programme Delivery Board is meeting with senior representation across the system. The priority delivery plan for ICM is being reviewed (Oct 2018).</p> <p>The End of Life (EOL) plan is now in place and the EoL coordination hub is due to launch in November 2018.</p> <p>Integrated Diabetes clinics are working in Primary Care The Community Diabetes Delivery Plan including Diabetes Super 6 will be developed and in place by 2020.</p>

		<p>The integration of Respiratory services has commenced.</p> <p>The Repeat Prescribing Hub pilot will be implemented in part of Plymouth in late 2018.</p> <p>The Discharge to Assess 'Home' Pathway I has been reviewed, redesigned and reframed with wide system involvement. A number of workforce changes have been required to achieve the culture, leadership and performance required to ensure that Home First is truly embedded as the default option wherever safe to do so. Interim appointment to an integrated therapy role has proved hugely successful and the new 'Home First' team have taken part in an NHSI rapid improvement program and shared their journey nationally.</p> <p>Care home pathway has been reviewed and a number of operational processes embedded to ensure oversight and rigour is applied to ensure the intermediate nature of the pathway is supported. This has led to a reduction in patients within intermediate care beds from 200 to 140. Average length of stay is now 6 weeks and the 'stranded' and 'Extended Length of Stay' metrics have been applied to continue to drive flow.</p> <p>As a result of the improvement in general operational management of these beds a number of block beds have been decommissioned and a review of the current contract has highlighted the need to review the current contract specification to ensure reablement is adequately commissioned across the pathway.</p>
<p>Integrated Mental Health Services <i>Local Mental Health Services will be commissioned to be an integral component of the Integrated Care Partnership, wrapped around Primary Care and supporting the MEAM Agenda so that individuals with complex needs; including homelessness, substance misuse and risk taking behaviours have access to appropriate mental health support. In doing so, it is the expectation that mental health services will work across pathways and organisational boundaries to provide seamless and integrated support and treatment.</i></p>	<p>Recovery Pathways - Re-design of the Recovery Pathway. This work commenced at the end of 2017 and will deliver proposals by April 2018, supported by an implementation timescale stretching to 2020</p> <p>Enhanced Social Prescribing - Enhance the Social Prescribing offer and test out whether an integrated approach with IAPT services delivers better outcomes for people living in some of the more deprived areas. We will run a pilot starting in April 2018 and make recommendations for learning and implementation for 2019/20</p> <p>Rapid Response – The launch of a local extended hours crisis assessment service, supporting Primary care by October 2018</p> <p>Expanded Access - Extension of Psychiatric Liaison provision, working towards Core24. We will deliver a 24/7 assessment service into the Emergency Department by April 2018 and then expand over the next 3 years until we meet the CORE 24 standards</p>	<p>Livewell South West have completed initial consultation and presented revised offer to WPCP (western primary care partnership) for consultation and approval, this will provide a Dr-Dr consultation offer to GP's and primary care link workers.</p> <p>The pilot has been overtaken by wider system changes –enhanced social prescribing offer to a larger number of GP practices and delays in premises changes to GP practices which were to provide space for co-location. The service is focussing on placing its offer in the H&WB hubs already having an offer in Jan Cutting, and Four Greens subject to IT adaptations. They will also make an offer to the next two hubs Stirling Road and Cumberland Centre</p> <p>IAPT service have presented at WPCP with respect to increasing offer to support people with long term conditions</p> <p>First response Business Case is currently being finalised for discussion/approval at Clinical Commissioning Group (CCG)/Provider Executives meeting. Assuming approved timescales for implementation will be subject to recruitment.</p> <p>Crisis café has opened 4 nights per week plans are being developed to provide a 7 day/week service.</p> <p>Liaison Psychiatry now available 24/7 in Emergency Department.</p> <p>Plans to expand to achieve CORE 24 in 2019/20 subject to funding</p>

<p>Enhanced Care and Support</p> <p><i>Significant work has already been undertaken to improve the sufficiency and quality of the Residential and Domiciliary Care Markets. However as we move towards a home first philosophy, coupled with a recognition that the sector is having to meet increased levels of acuity then new models of care and support will need to be developed.</i></p>	<p>Enhanced Health in Care Homes - Building on the learning of the Vanguard, we will develop an Enhanced Health in Care Homes model. Working with providers, the ICO and Primary Care we will develop a best practice model based on seven care elements:</p> <ul style="list-style-type: none"> • Enhanced primary care support • MDT in-reach support • Re-ablement & rehabilitation • High quality EOL and Dementia care • Joined up commissioning and collaboration between health and social care • Workforce development • Harnessing data and Technology <p>New Model of Domiciliary Care - We will work with the Market and the emerging ICP to develop a New Model of Care (NMC). The NMC will provide the opportunity to develop a single workforce ensuring carers are able to offer personalised services, to support people with a range of needs, be outcomes driven, reduce the need for ongoing long-term support</p>	<p>Detailed scoping exercise has been completed for all work areas where five key priorities have been identified to be implemented in year, whilst long term priorities are being planned for the programme. Executive Group is established to progress and monitor the EHCH Programme.</p> <p>Red Bag Scheme is being has been launched mid-October after a successful pilot period. The Scheme will be rolled out to all care homes by December 2018. Multi-disciplinary Care home visits are being developed focussing on ten main admitters to Hospital. Funding has been agreed and additional staff have been recruited to commence medicines reviews across care homes to ensure the right care is in place for residents. A Culinary Care project has been developed to support chefs in care homes with the aim of improving nutrition and hydration of residents. This includes dysphagia training, offer of accredited training with City College Plymouth and development of a care home cookbook in collaboration with Plymouth College of Art & Design.</p> <p>Significant demand and capacity planning is underway for care home usage across winter, this will help to inform improved market management in line with the Discharge to Assess and Home First approach. Integrated Market Oversight Group established to monitor and review demands across the system.</p> <p>In response to recommendations from CQC new fees have been agreed with providers to improve market sustainability. Commissioners have developed a new system for understanding what capacity is available in Domiciliary Care and as a system we are seeing improvements in how we manage the market. Weekly conference call established with providers to review referrals and monitor capacity across the City.</p> <p>Maximising Independence Project piloted with a Dom Care Provider to review packages and maximise people's independence where possible – thus creating additional capacity. In the 9 weeks up to 9th October 2018 the project released 172.75 hours of care that's an average of 20 hours per week.</p> <p>The Single Accountable Provider model has been developed and options for its implementation will be considered in line with the Integrated Care Partnership.</p> <p>In December 2018 the Independence@Home service that supports discharge and hospital admission prevention was transferred in the Council to the Retained Client Function.</p>
<p>Efficiency Programmes</p>	<p>Key Workstreams:</p> <ul style="list-style-type: none"> Commissioned Contracts Prevention and Demand Maximising Grants Making best use of our resources Packages of Care 	<p>See Separate Budget Report</p>

Retained Client

Improvement Priority <i>What it is and why you're focussing on it</i>	'Must do' actions	Progress
<p>Provision</p> <p><i>The Retained Clients provision functions take the form Of Colwill Lodge Short Breaks and Respite Centre, The Vine Day Centre and the Community Reablement</i></p>	<p>Maximise utilisation – As the last two remaining provisions for adults in the Council, there is a real focus on maximising the utilisation levels at both Colwill Lodge and the Vine to release pressure elsewhere in the system. Focus will be on looking at schemes to release capacity such as transferring outreach clients and looking at increasing the number of clients attending sessions. A more long term focus will be looking at the infrastructure requirements and service standards for both services moving forwards, with the development of a business case to look at a single site option. There will also be a focus on changing the culture of the Vine to ensure it is used as a more short term intervention for individuals where it is identified that the provision can provide specific outcomes for them. If achieved, this will provide greater throughput at the Vine and increase the utilisation levels.</p> <p>Efficiency of Workforce – Part of the End to End Review of the units in 2017 looked at how capacity and the workforce was managed across both units. The idea of a peripatetic workforce working across both sites will be looked at to realise efficiencies for the service.</p> <p>Quality – Colwill Lodge was the subject of a CQC inspection in 2017, receiving an overall Good rating. However, the service received a 'requires improvement' around its responsiveness. This has led to an improvement plan being developed to move that rating to good and delivery of this will be a focus in 2018.</p> <p>Targeted Support – The Community Reablement service are able to flexibly target specific cohorts of clients as part of their approach to deliver specific system outcomes. Two of these areas are Complex Needs and Transitions. In 2018 the service will look to work in partnership with Livewell South West to better manage transitions into adult services and to focus on supporting clients with complex needs to live more independently with a less intensive package of care.</p>	<p>Maximise utilisation</p> <p>The Vine occupancy has risen from 77% to 85% throughout the year.</p> <p>Colwill average occupancy risen from 75% to 90%</p> <p>Both Colwill and The Vine have supported individuals effected my market failure helping the improved utilisation of these services and helped avoid costs for alternative provision. This has also led to a small income generation at The Vine thorough supporting a Cornish client.</p> <p>The longer term work looking at a single site provision for these services has also commenced and an OPE Bid was submitted in November looking to secure funds to support the design and feasibility stages that are ongoing. An update on the bid is expected in February 2019.</p> <p>Efficiency of Workforce</p> <p>Workforce efficiencies and some deployment of staff across the two sites is in place has happened and supported part of the Budget Containment delivery this year. Targeted to Deliver £250K of savings this FY.</p> <p>The single workforce agenda will be one of the work stream activities in the single site provision work that is ongoing.</p> <p>Quality</p> <p>CQC Inspection at Colwill took place in April 2018 and received a "Good" rating across all areas an improvement on its previous inspection.</p> <p>Quality continues to be a focus across all services.</p> <p>Targeted Support</p> <p>The close partnership working with Livewell South West in the Complex Needs and Transitions areas is ongoing and has helped a number of people live more independent lives it has also be deployed to support delivery of the Budget Containment targets this year.</p>
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<p>Safeguarding & Deprivation of Liberty Safeguards</p> <p><i>The Local Authority has lead responsibility for Safeguarding in the City. The service priorities around this function are made up of actions identified within the corporate Safeguarding Improvement Plan and targets already in place around DoLS</i></p>	<p>Compliance – The function has a responsibility to ensure all partners are working to the standards outlined within the Care Act, Mental Capacity Act and Human Rights Act, local integrated service arrangements and in national guidance. In 2018, focus will be on annual reviews of all guidance and developing the right tools to support the system in working to them.</p> <p>Plymouth Safeguarding Adults Board –Statutory responsibility to establish and Support the PSAB to deliver its Strategic Plan, annual report and Safeguarding Adult Reviews as required, whilst contributing to Board development.</p>	<p>Compliance</p> <p>The Plymouth Multi-Agency Adult Safeguarding Policy and Procedures Manual has been reviewed and updated; awareness is promoted through the Plymouth Safeguarding Adults Board and its sub-groups, and the Strategic Safeguarding Leads Network.</p> <p>Plymouth Safeguarding Adults Board</p> <p>PSAB review conducted in 2018, the Safeguarding Adults Board is legislatively</p>

	<p>Engagement and Networks – Due to the nature of safeguarding’s ever changing policy landscape, there is a continued need to ensure that the Council is engaging with and supporting related national, regional and local agendas. This benefits our system through being able to support with implementing best practice across agencies, training and raising awareness around agendas such as Modern Slavery</p> <p>Deprivation of Liberty Assessments – There are strict legal frameworks and performance targets around DoLS assessments contained within the performance data in appendix 2. Focus will remain on keeping a disciplined programme of assessment and risk management around the volume of DoLS referrals currently received with a view to meeting that target.</p>	<p>compliant and benchmarks well against other SABs.</p> <p>Engagement and Networks</p> <p>We have maintained established links and continue to input to the national ADASS policy network and work plans, the regional group, and local partnership boards and delivery groups.</p> <p>Deprivation of Liberty Safeguards Assessments</p> <p>Performance & Risk: We have maintained our performance this year (with 365 Best Interest Assessment completed so far this year) and continued to focus on high priority cases to ameliorate the risk of legal challenge.</p> <p>Legal: In July 2018, the Government published a Mental Capacity (Amendment) Bill, which if passed into law will reform the Deprivation of Liberty Safeguards (DoLS), and replace them with a scheme known as the Liberty Protection Safeguards. The Bill is has undergone several amendments and we are awaiting timelines for its legislative approval.</p>
<p>Health and Adult Social Care Monitoring</p> <p><i>Regulating and monitoring the work of Livewell South West to ensure that Social Care delivery is compliant with the standards and budgetary targets the Council has outlined</i></p>	<p>Budget Containment – Working closely with Livewell South West to ensure that best value is achieved within packages of care and that we focus on areas of service/financial risk.</p> <p>Performance Regulation – Continuing to monitor the performance and of the Integrated Provider to ensure it is at the required standard and that we meet the outcomes identified within the Adult Social Care Outcomes Framework, the legal framework of the Care Act and other legislation associated with the delivery of Adult Social Care within budgetary targets</p> <p>Transformation Oversight – Livewell South West will be a key part of the ICP and therefore will be involved in a large amount of change. The RCFs role will be to ensure that the Adult Social Care responsibilities continue to be met as a result of these changes,</p>	<p>Budget Containment</p> <p>Budget containment work with Livewell South West has progressed well throughout the year supporting the overall department targets. This work has reduced care where appropriate and released valuable care capacity back into the system.</p> <p>Performance Regulation & Transformation Oversight</p> <p>Monitoring performance across the Integrated Provider is now an ongoing process helping us together identify areas of positive note and concern. This process operates at detailed levels directly with Livewell South West and reports up through the Council Scorecards ensuring sufficient oversight and governance.</p> <p>Performance metrics and dashboards evolve with service delivery integration and change.</p>
<p>Improvement Priority</p> <p><i>What it is and why you’re focussing on it</i></p>	<p>‘Must do’ actions</p>	<p>Progress</p>
<p>Implement Service Improvement Plan</p>	<p>Following the completion of the restructure taking place within the Retained Client Function, a service improvement plan will be developed containing actions highlighted within the service review. Throughout 2018 there will be a focus to deliver the changes outlined and to support employees through a time of transition and implementation of a new service.</p>	<p>The structure of the Retained Client Function is now complete allowing for each area to drive through the changes identified. Some Business Support Functions have been simplified, safeguarding process reviewed and refreshed and Community Reablement now manage activity using Carefirst.</p> <p>This plan will be refreshed for 2019.</p>